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CORPORATE RESOURCE MANAGEMENT

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Abstract: **In this work, we are proposing the designing and development of a CRM that could help to improve the organization performance by assigning different tasks of projects to different employees and by viewing employees logs, Admin can decide the time management and cost management of every project of the client. But with the help of Online CRM Software, An Employee can fill logs by selecting by their particular project from the dropdown on daily basis, and can view these daily logs by an Admin of the company to check the performance of an individual employee.**

Keywords: Daily logs, Add Department, Create Ticket, Assign Project

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I INTRODUCTION

In this paper Corporate Resource Management is the most important part of the infrastructure of any modern company, automating financial and logistics management function. Successful companies always have the latest, most accurate and most complete information analysis which allows respond to market change. Hats why its demand for CRM IT industry as well as lots of service provided by CRM. Authentication is one the most necessary security primitive. Password authentication is most widely used verification mechanism. Password provides security mechanism for verification and protection service against unwanted access to resource. To address these verification problems, a new alternative authentication method have been proposed by the use of picture as password. Graphical password have been created to try to make password more memorable and very easy for people to use and there more secure. In this paper, we have purposed a new hybrid graphical password based system, which a combination of recognition and recall based techniques that offers many advantages over the existing systems and may be more convenient for the user. Over scheme is resistant to schedulers surfing attacks on graphical passwords. This schemes is proposed for mobile devices which are more closed and convenient to use than traditional desktop computer systems.

Company makes use of a pen and notebook to maintain daily work of an employee. But with the help of Online CRM Software, An Employee can fill logs by selecting by their particular project from the dropdown on daily basis, and can view these daily logs by an Admin of the company to check the performance of an individual employee. Project can be used on social networking sites like Facebook, Whatsapp and u-tube. Scope of the project is throughout the social network where we can send and receive messages in the form of comments regarding an image, chats etc .Project also provides the detection of phish links over network.

II LITERATURE REVIEW

Corporate Resource Management (CRM) has become one of the most dynamic technology topics of the millennium. CRM is not a concept that is really new but rather due to current development and advances in information and enterprise software technology, it has assumed practical importance. The root of CRM is relationship marketing, which has the objective of improving the long-term profitability of customers by moving away from product-centric marketing. CRM generally is an enterprise-focused endeavor encompassing all departments in a business. CRM would also include, all departments like Human Resource, Manufacturing, Information Technology, Marketing, sales and engineering. The Existing system is a manual one where in the company maintains all the information in the form of records. There by collecting necessary information with require a manual search in the record(s). In Existing System Transfer of information

between different tasks of the project is in the form of documents or letters. Drafting letters will take time. Selection of a person for a task is done by manually approaching the person and confirming the availability of the person. In Existing System faces Following problem : Due to mismanagement the work is delayed to later date than the due date. Unavailability of proper information to different levels of employees with in the firm.

III PROPOSED SYSTEM

The proposed Corporate Resource Management software involves two different entities- The Ad-min is an entity that has large amount of files which contains project Details and Employee Details An Employee is managed and maintained by an Admin.

1) Admin Panel-

Admin has all authorities a. Add Different Departments:-Can add different departments of the in-dustry so that department members can get added. create/Edit/Delete New Ticket:-New ticket created for every project of every departments. From ticket numbers, projects can be identified. c. Add/Edit/Delete New Project:-Admin can add different projects, so that for each and every department new projects can be created. employee Registration:-Admin can register the employee. e.Can View/Edit/Delete daily logs of an employee:-After employee ,daily logs filled up, Admin can view the individual employee log list. f.Sent mails to particular employee if logs not filled on daily basis:-If logs not filled up by an employee, Admin can send the mails to particular employee.

2) User/Employee Panel:-

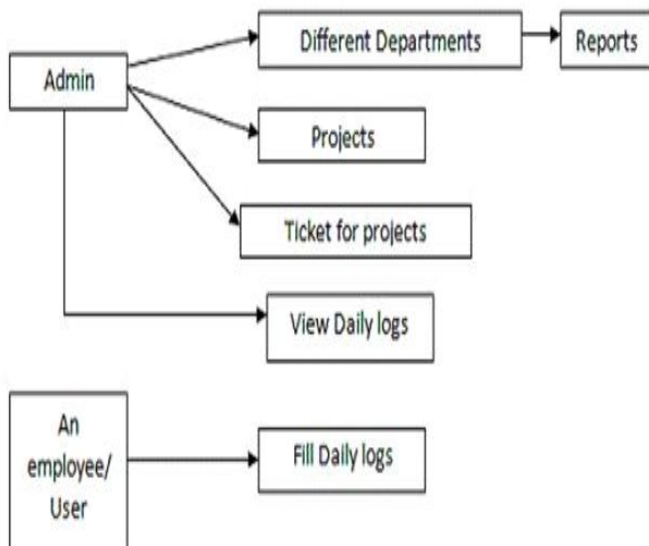Employee Login:- Employee can fill their daily logs using login details.

Figure 1: System Architecture

IV ADVANTAGES

• Provide data security and integrity using authentication.
• Provide flexibility in data manipulation and retrieval.
  • Improve organizations performance.

V OUTCOME

Outcome of the project is sharing of data over the social network with the eradication of unwanted contents.
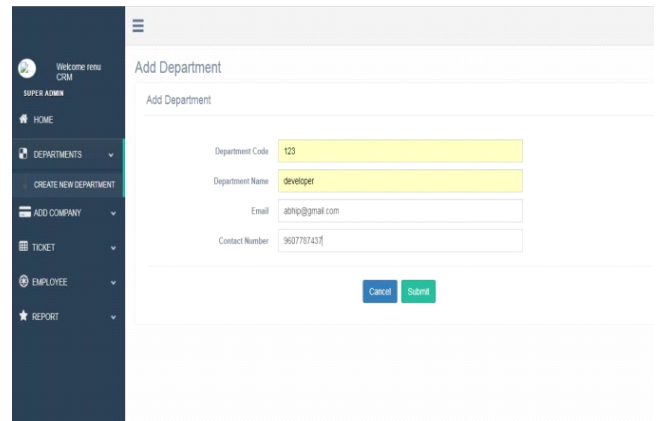
VI RESULTS

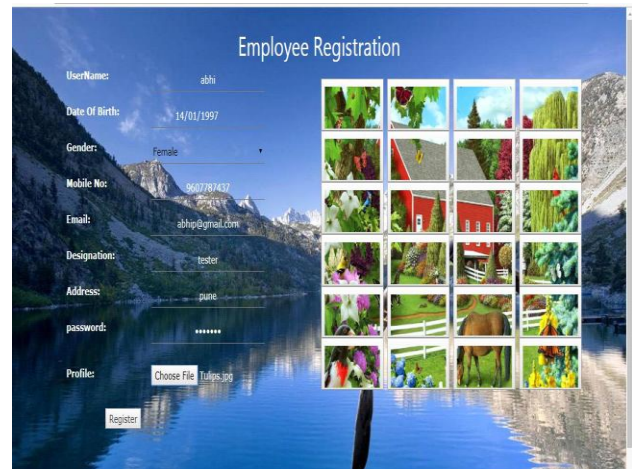*Figure 2: Super Admin Login Form*

Figure 3 : Add Department

Figure 4: View Report
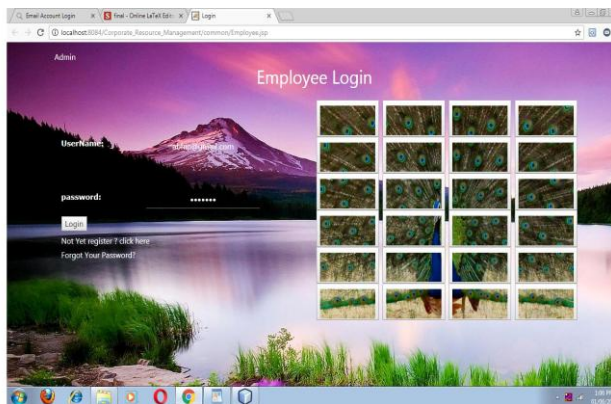
Figure 5: Employee Registration

Figure 6: Employee Login

VII CONCLUSION AND FUTURE WORK

In this paper Corporate Resource Management (CRM) is an important way to check of Employee Performance and directly that affects on organization reputation. We propose a software to improve organizations performance. The impact of the corporate resource management on organizational productivity, employee trut and satisfaction by overall structural activity

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